

## 5<sup>th</sup> REGIONAL EXTERNAL ASSESSORS' TRAINING cum 30<sup>th</sup> NATIONAL EXTERNAL ASSESSORS' TRAINING

**Dates: Monday, 7<sup>th</sup> August to Saturday, 12<sup>th</sup> August 2023**

**National Health Systems Resource Centre (NHSRC)** has been set up under the National Health Mission (NHM), Government of India to serve as an apex body for technical assistance to Ministry of Health & Family Welfare & State Governments. **Regional Resource Centre for North Eastern States (RRCNE)** was created as a Technical Support Unit during October 2005 under European Commission Sector Investment Programme (ECSIP) supported by European Commission (EC) to provide the technical and Managerial Capacities of the 8 NE states. In 2007, RRCNE was subsumed under National Health System Resource Centre (NHSRC).

**Ministry of Health & Family Welfare** has rolled out **National Quality Assurance Standards (NQAS)** and Quality Improvement Division of NHSRC functions as secretariat for this initiative. The Quality standards are arranged around Eight Area of Concerns (Service Provision, Inputs, Patient Rights, Support Services, Clinical Services, Infection Control, Quality Management, and Outcome), Quality Standards, Measurable Elements and Departmental Checklists.

Public Health facilities are required to follow step wise process of baseline assessment, internal assessment, gap closure and external assessment for fulfilling the criteria laid down for State & National level certification. For conducting External Quality Certification, a pool of Assessors having knowledge, skills and experience of the NQAS assessment is being created.

Next such training of six (6) days duration will be conducted from **Monday, 7<sup>th</sup> August to Saturday, 12<sup>th</sup> August 2023**. The successful participants who on successful proficiency evaluation will be empaneled for the external assessments of Public Healthcare facilities.

Applications are invited from interested professionals from **Bihar, Jharkhand, Odisha, West Bengal & 8 NE States (Arunachal Pradesh, Assam, Manipur, Meghalaya, Mizoram, Nagaland, Sikkim & Tripura)** who meet the following Qualification requirement:

### 1. Essential:

- ✓ Qualification: MBBS/BDS/BAMS/BHMS/BSc (Nursing) Degree/Full-Time MHA or equivalent.
- ✓ Experience: 10 years post qualification experience in the direct care of patients/Programme Administration/Health Administration/ Health Consultancy/Relevant Teaching experience.
- ✓ The successful candidate will undertake 6 State level and 4 National level certification assessments in a year as per the request of NHSRC. Failing which the empanelment may be cancelled. An honorarium would be paid by the state for the assessment days spent in undertaking the certification assessment.

### 2. Desirable:

- ✓ Qualified assessors of NABH/NABL/ISO 9001:2015/ Six Sigma/ Lean/Kaizen/ NQAS internal assessor would be preferred.
- ✓ Fit to travel extensively, sometimes in difficult conditions.
- ✓ Proficiency in using certification portals and assessment apps.
- ✓ Passionate about Healthcare Quality.

### Special Information

- ✓ There is *no fee* for the training. Accommodation and other logistics of the State nominees will be borne by RRC - NE whereas TA/DA has to be borne by the State.
- ✓ Candidates employed under state government/NHM/Govt Corporations who apply as self-sponsored candidates their applications must route through the respective State NHM. And they will be expected to make their own boarding and lodging arrangements.

### Registration Details

- Registration will begin at 08:30 A.M. on Monday, 7<sup>th</sup> August 2023.
- Training Timings: 09:00 A.M. – 06:00 P.M.
- Attendance in all sessions is mandatory.
- Venue of training: - **IIBM, Jawahar Nagar, Guwahati-781028, Landmark-ESIC Hospital**

**How to apply:** Interested candidates are requested to send their CV in the following format by e-mail at [eat.rrcne@gmail.com](mailto:eat.rrcne@gmail.com) by **Saturday, 22<sup>nd</sup> July 2023**.

Only short-listed candidates will be invited for the External Assessor training.

**Format of short CV:**

Name	Age (DOB)	Gender	Qualifications (with year of passing) as mentioned above	Experience year wise after passing professional qualification	Office address with phone no. email id.	Residence address with phone no.	Past experience in Quality assurance / accreditation (if any)	NOC from Reporting Authority	Contact details (email id and phone no.)
<b>For Queries / Registration contact us at <a href="mailto:eat.rrcne@gmail.com">eat.rrcne@gmail.com</a>– Contact- 7099008033</b>									